### WHAT DO KOALA NW EXPECT FROM ME?

#### **WE ASK THAT YOU:**

- Have parenting experience
- Have a non-judgemental attitude
- Are flexible and able to commit to three hours minimum each week for a period of at least 12 months.
- Are willing to attend ongoing training.





### **KOALA NORTH WEST**







**f** KoalaNorthWest

Koala North West Woodchurch Lane Birkenhead Wirral CH42 9PH



## VOLUNTEER WITH US

# BECOME A FAMILY MENTOR AND SUPPORT CHILDREN AND THEIR FAMILIES WITHIN THE HOME ENVIRONMENT



Registered Charity Number: 1139517 Company Number: 7314767

### **WHO ARE WE?**

We have been supporting children and families since 2000.

We pride ourselves on training volunteers to become family mentors to support families within their home.

# SINCE WE STARTED WE HAVE SUPPORTED IN EXCESS OF 12,000 FAMILIES AND TRAINED MORE THAN 1,500 VOLUNTEERS.



### WHAT YOU CAN EXPECT:

- Free 10 week mentor induction programme and ongoing training
- Monthly support and supervision
- Paid travel expenses
- Learning new skills
- Gaining experience
- Improving your own self-confidence and emotional well-being.
- Volunteer events and celebrations
- Free DBS check
- Peer support

"I feel the best thing about volunteering with Koala NW is the feeling that you are part of a big happy family, each and every person being valued and sharing commitment and a passion to make a difference to families in our local community.

Every family can go through difficult times for many different reasons. To play a small part in helping someone when they feel life has become overwhelming, is so rewarding."

### WHO WILL I BE SUPPORTING

Families who have asked for support in one or more of the following areas...

- Social isolation/feeling lonely
- Poor emotional and/or mental wellbeing
- Managing children's behaviour
- School readiness
- Family bereavement
- Disability/complex needs or ill health
- New baby
- Multiple birth
- Difficulty with home management/ routines

"I have been supporting a family for a year and feel very rewarded by the experience. It is like being adopted by a lovely family who are so appreciative of my support. I often tell them that I get more out of it than I could have imagined.

The initial training was excellent and the ongoing training sessions are so interesting, professional and useful.

My monthly support and supervision is wonderful and I am really proud to say that I am a family mentor with Koala North West."